

## **CCHSV General Meeting at Coronado Center: March 28, 2024**

Officers Present: Greg Thumma, Pat Bowles, Derrell Dean, David Kirsch, and Rob Tillotson.

Members: 40 in attendance

Guest Presenter: Amy McNeely, Regions Bank, gave us a presentation on scams. She started by introducing herself and handed out informational packets. Her first question was, how has ever been a victim of identity theft, stolen credit card, or stolen debit cards?

Some of the most common phone scams are the advanced fee scam. You won the lottery but you need to pay the taxes before you get the lottery check. You can pay it be wire-transfer, online payments, or even gift cards. Then there is the tech support scam. Call Microsoft at this number, Call Norton 365, and on and on. The best defenses are, don't answer unknown numbers. If they give you a number to call, don't. Look up the number for the company and call them. Do not take the first few numbers listed on a Google search, they pay to get their phony website listed first or second. And there is always the Grandparent scam with stranded grandchildren in a foreign country in jail and need money.

These folks are phishing. They are attempting to acquire sensitive information about account numbers, passwords. These can come in phone calls, emails, and a hijacked web browser. They are masquerading at legitimate businesses or persons. Banks, government entities (courts and IRS) will send letters not phone calls or emails.

She also handed out a handout on how to protect your self from identity theft. Also had a page on the 5 signs that a text is a scam. First is it coming from a strange number. During answering questions, one thing you always do is do not answer calls from strange telephone numbers, same goes with text! And for text and emails never ever open a link. They can find ways to copy all of your key strokes and get you login names and passwords.

After Amy finished, there were spirited question and experiences on scam attempts.

Rick Booker has a choice of door prized, and he selected a 2 TB back up drive.

Meeting was concluded at 7:30 pm

Submitted by President:  
Greg Thumma